

The notification recipient receives guidance on taking a test after selecting his/her symptoms and the condition of people nearby

The notification recipient receives guidance on the work flow visiting the Outpatient Services for Returnees and Contact Persons, after inputting whether he/she has any symptoms and the condition of people nearby.

Process for inputting information on the app screen.

- Select the relevant option to indicate whether you have symptoms

← Please input the symptoms that apply to you.

- Do you have one of the following symptoms: strong symptoms of shortness of breath (dyspnea), fatigue (physical weariness), or high fever?
- For those who may develop complications (*): Do you have relatively minor cold symptoms, such as a fever or cough?
* Elderly people, those with an underlying disease such as diabetes, heart failure, or respiratory disease (COPD, etc.), those who are receiving dialysis, or those who are using immunosuppressive medicines or anticancer medicines.
- For those other than the above: Do you continue to have relatively minor cold symptoms, such as a fever or cough?

Some of these symptoms apply to me.

None of these symptoms apply to me.

* The same guidance is provided when the inquiry is made to a designated call center.

If the individual has symptoms → Instruct the individual to promptly make an appointment to visit the Outpatient Services for Returnees and Contact Persons.

- Promptly visit your nearest Outpatient Services for Returnees and Contact Persons after making an appointment (wear a mask).

* Display the contact details for the Outpatient Services for Returnees and Contact Persons

If the individual does not have symptoms → Check if there are any infected patients nearby.

- We have confirmed that you may have been in close contact with a positive case. Have you been in contact with anyone among the **family members, friends, or work colleagues** described below over the past 2 weeks?

- COVID-19 patients

- Individuals who have symptoms* that could be linked to COVID-19

(Even if you are not completely sure, answer “Yes” if you suspect this may be the case.)

* Suspected symptoms: Strong symptoms of shortness of breath (dyspnea), strong fatigue (physical weariness), or high fever Individuals who may develop complications having relatively minor cold symptoms, such as a fever and cough Individuals other than the above who continue to have relatively minor cold symptoms, such as a fever and cough

- Even if you have not been in close contact, would you like to **visit your nearest Outpatient Services for Returnees and Contact Persons?**

If Yes,

- Promptly make an appointment to visit your nearest Outpatient Services for Returnees and Contact Persons (wear a mask).

* Display the contact details for the Outpatient Services for Returnees and Contact Persons.

If No,

- Pay attention to any changes in your health for the next 14 days.

- Select the option below if you notice any changes in your health.

Input the existence of symptoms. * Screen transition